



## QUALITY POLICY

UzAssystem considers quality as a performance lever and is committed to performing its activities with a constant concern for guaranteeing quality through its delivery for customers, shareholders and the communities in which we operate.

With this in mind, we commit to always deliver in order to achieve customer satisfaction based on expectations.

To achieve this, we undertake to provide the necessary resources to enable us to reach customer requirements concerning quality in the performance of its activities, including its obligations, to subcontractors and shareholders, as requirements of the laws and regulations in the countries that we operate and international standards.

We commit to:

- 1 Use common international Project Management standards to perform project and provide quality delivery
- 2 Promote increased awareness and training of our employees to ensure a high level of information security practices on project
- 3 Foster and develop a culture that encourages the reporting, analysis and management of quality issues to continuously improve our performance and share our lessons learned
- 4 Comply with the requirements of ISO 9001 Quality Management System

In addition, UzAssystem is committed to ensuring transparency in the reporting of performance to the authorities, and any other interested parties.

We are counting on the active involvement of the management to promote and implement these commitments, and on all employees to contribute to this essential initiative for everyone's benefit.

Application:

This policy applies to our activities in all countries and regions that we operate. The guidelines are laid out within each country and business unit via roadmaps and targets focusing on the project's achievement and customers satisfaction in the context of their activities.

This policy is communicated to all employees, customers, shareholders, communities and other interested parties who request information.